B&B MUFFLER & AUTOMOTIVE SERVICE CENTER
3000 South Lamar Blvd. Austin, TX 78704
Phone: (512) 447-5581 Fax: (512) 447-4601

Vehicle Tow & Work Request Form

Please fill in the following information and fax it back to us at the enclosed fax phone number. This is necessary to acquire the proper information, allow us to have the vehicle towed to our shop and begin the necessary initial diagnostic and/or repair work.

Please fill in the following information requested:

Customer: ☐ New ☐ Repeat Date of Request: ___/___/20___

Name _____ Contact Phone # _____

Address _____ City _____ State _____ Zip _____

Vehicle: Year _____ Make _____ Model _____

License Plate Number: _____ Color of Vehicle _____

VIN: __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ __ (if available)

Location of vehicle: **Address** _____

Cross Streets _____

Authorization to Tow Vehicle:

Typical Tow Costs: In Austin **- $95.00** / Outside of Austin **$135.00 + mileage charges**

Vehicles that require a tow dolly **$125.00** (Hybrid vehicles) Initial Diagnostic **$135.00**

I authorize B&B Muffler and Automotive to tow my vehicle to their facility and perform an initial diagnostic to assess what is necessary to repair my vehicle. Customer authorizes the diagnosis and testing disassembly of the vehicle or subsystem(s) to identify, assess and estimate repair costs, and/or perform the necessary repair work herein set forth along with the necessary material(s) outlined before me by B&B Muffler and Automotive Service Center. I am the person, or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle mentioned and hereby grant approval to proceed.

Name or Authorized Agent (Print): _____ Signature: _____

TOTAL AMOUNT AUTHORIZED: $ _____ Date: _____ P.O.:_____

Please be advised that unforeseen conditions may be present that may affect estimated repair costs. Every attempt is made to accurately estimate what it takes to correct the customer complaint, however, revised estimates may be necessary upon disassembly. ***Thank You!***