

**B&B MUFFLER & AUTOMOTIVE SERVICE CENTER**  
**3000 South Lamar Blvd. Austin, TX 78704**  
**Phone: (512) 447-5581 Fax: (512) 447-4601**

**Vehicle Tow & Work Request Form**

Please fill in the following information and fax it back to us at the enclosed fax phone number. This is necessary to acquire the proper information, allow us to have the vehicle towed to our shop and begin the necessary initial diagnostic and/or repair work.

**Please fill in the following information requested:**

Customer: <input type="checkbox"/> New <input type="checkbox"/> Repeat	Date of Request: ___/___/20___
Name _____	Contact Phone # _____
Address _____	City _____ State _____ Zip _____
Vehicle: Year _____	Make _____ Model _____
License Plate Number: _____	Color of Vehicle _____
VIN: _____	(if available)

**Location of vehicle:** Address \_\_\_\_\_  
Cross Streets \_\_\_\_\_

**Authorization to Tow Vehicle:**

Typical Tow Costs: In Austin - **\$95.00** / Outside of Austin **\$135.00 + mileage charges**  
Vehicles that require a tow dolly **\$125.00** (Hybrid vehicles) Initial Diagnostic **\$155.00**

I authorize B&B Muffler and Automotive to tow my vehicle to their facility and perform an initial diagnostic to assess what is necessary to repair my vehicle. Customer authorizes the diagnosis and testing disassembly of the vehicle or subsystem(s) to identify, assess and estimate repair costs, and/or perform the necessary repair work herein set forth along with the necessary material(s) outlined before me by B&B Muffler and Automotive Service Center. I am the person, or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle mentioned and hereby grant approval to proceed.

Name or Authorized Agent (Print): \_\_\_\_\_ Signature: \_\_\_\_\_

TOTAL AMOUNT AUTHORIZED: \$ \_\_\_\_\_ Date: \_\_\_\_\_ P.O.: \_\_\_\_\_

Please be advised that unforeseen conditions may be present that may affect estimated repair costs. Every attempt is made to accurately estimate what it takes to correct the customer complaint, however, revised estimates may be necessary upon disassembly. **Thank You!**